To Developing Your Safety & Health Mission Statement





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Introduction

One of the key elements that many employers fail to include in their workplace safety program, when it is first being developed is a Workplace Safety Mission Statement. This critical document will provide employees with a basic outline of the organization's safety program and goals. It informs all employees that management has set the safety and health of that organization's workers as one of its top priorities. The Workplace Safety Mission Statement should also clearly state the organization's desire to protect property from loss and the general public from injury. The mission statement provides a broad overview to achieving and maintaining an accident-free workplace and assigns responsibilities to all employees, supervisors, and managers to support and participate in the safety program.

Top Management commitment provides the motivating force and the resources for organizing and controlling all activities within an organization to ensure a positive safety culture. In an effective safety program, management regards worker safety and health and protection of property and the public as a fundamental value of the organization and applies its commitment to safety and health and property protection with as much vigor as to any other organizational purpose or goals.

Scope

This informative document was prepared as an outline to assist your organization in developing your Workplace Safety Mission Statement. As is the case with all parts of your safety program, to be effective the mission statement must relate to your organizations management style and your specific operations. The sample mission statements and other information provided are just that, samples. They are intended as guides for *your* mission statement development. The steps listed in developing your mission statement represent the application of occupational safety and health as a key means for organizing, motivating, and controlling activities within your organization.

Requirements

At the present, there is no legal requirement for you to develop a mission statement. However, it is highly recommended and the Maine Department of Labor and Federal OSHA have both developed guidelines for an effective Workplace Safety Program. For further information please use the two links below:

Federal OSHA website: https://www.osha.gov/shpguidelines/hazard-ldentification.html

Maine Department of Labor – SafetyWorks Division website: http://www.safetyworksmaine.com/safe_workplace/safety_management/#commitment



Steps to Develop Your Mission Statement

- 1. State Clearly a Workplace Policy on Safe and Healthful Work and Working Conditions
 - The first step is to understand the importance of informing all of your personnel of the high priority of safety and health protection in relation to other organizational values. The safety mission statement is the foundation of safety and health management.
 - It communicates the value in which safety and health activities are held in the organization.
 - If it is accepted by all employees within the organization, it becomes the basic point of reference for all work decisions.

2. Set Goals

- Establish and communicate clear goals for the safety and health program and objectives for meeting those goals. This will allow all members of the organization to understand the desired results and the planned measures for achieving them.
- Setting goals and implementing measures make the safety and health mission statement more specific.
- Communicating the goals and measures ensures that everyone in the organization understands the direction to be taken in their safety efforts.
- To determine what goals should be targeted there will need to be an analysis of operations, prior insurance losses including workers compensation and any injuries to the general public that occurred on municipal properties, review of facility safety audits, and review of OSHA 300 Logs and assessment of required safety programs or trainings.
- The best avenue to assess hazards in an operation is to discuss with the workers performing the tasks. Employees are an organizations best resource for identifying and solving safety and health concerns.
- An obvious goal would be an accident-free workplace. However, that may not be realistic in the initial years of the program. Setting a goal of reducing injuries by 25% within a given calendar year might be a good place to start.
- Other goals may include a reduction in Slip, Trip and Falls or reduce the amount ergonomic related injuries.
- Avoid goals or incentive programs that encourage employees not to report or hide injuries because eventually they will impact operations and be more costly to medially treat.
- Do not set unrealistic and unobtainable goals because once there is a realization that they cannot be obtained the overall safety effort may not be effective.

3. Top Management Involvement

- As managers, you need to provide top management involvement in implementing and supporting the safety program so that all employees will understand that management's commitment to safety is serious.
- Actions speak louder than words. If top management gives high priority to safety and health protection in practice, supervisors, and employees will see and follow their lead.
- If not, a written or spoken policy of high priority for safety and health will have little credibility, and employees will also not follow it.
- As an example, managers who wear the required personal protective equipment when visiting worksites demonstrate such involvement and attended and participate in regular safety meetings or trainings.



• All management team members must lead by example to change a safety culture.

4. Assign and Communicate Responsibility

- The mission statement should assign and communicate responsibility for all aspects of the safety and health program.
- Managers, supervisors and employees in all parts of the organization need to know what specific performance duties are expected of them.
- It is important that everyone in an organization has some responsibility for safety and health.
- A clear statement of that responsibility as it relates both to organization goals and objectives and to the specific functions of individuals, is essential.
- If all persons in an organization do not know what is expected of them, then they are unlikely to perform as management desires.
- Having some safety responsibilities assigned to an individual or to the safety committee is fine as long as each worker understands that they must also be a part of the program.

5. **Provide Authority and Resources**

- Management must provide adequate authority and resources to responsible parties so that assigned workplace safety responsibilities can be met.
- It is unreasonable to assign responsibility without providing adequate authority and resources to get the job done. For example, if an employee is involved in the organization's safety committee and his supervisor does not allow that individual the time to attend the meetings and participate in follow-up activities, a negative safety message is sent.
- If safety hazards are identified but management does not provide the necessary resources to get them corrected, then employees will quickly begin to doubt management's commitment to safety.
- Some organizations have designated "safety" budget line items that do not affect the operations budget. Time has shown that operations usually take priority over safety.

6. Review and Revise the Mission Statement Annually

- Each year the safety and health program operations should be reviewed in order to evaluate the organization's success in meeting safety goals and objectives.
- This will allow both progress and deficiencies to be identified so that the mission statement and the overall safety and health program can be refined as necessary to allow the organization to continue to make progress toward an accident-free workplace.
- The mission statement should be reissued to all employees whenever changes are made.
- The updated mission statement should provide and update of previous goals, accomplishments and any new goals.
- All new employees should receive a copy of the mission statement at the time of their hire, and should have it explained to them prior to them starting their duties.

Key Elements

To be effective the organization's mission statement needs to clearly communicate the following:

- A clearly defined Workplace Safety and Health Program.
- Clear and attainable goals.



- Top Management's involvement in monitoring and participating in the safety and health program.
- Responsibilities of all level of employees to support the safety and health program.
- What levels of authority and what resources will be committed to the safety and health program.
- That the Mission Statement will be reviewed annually and revised as necessary.

Sample Programs

The attachments provided are intended to help you develop Your Mission Statement. Each of the key elements is included. Each organization will need to carefully analyze their own management style and available resources, so that the Mission Statement can be fine-tuned to fit your needs and goals.

Sources of Additional Help

<u>MMA</u>, <u>Risk Management Services</u> - Please call Loss Control Services at (800) 590-5583 or visit our website at <u>www.memun.org/RMS/LC/default.htm</u>.

<u>Maine Department of Labor - SafetyWorks</u> at (207) 623-7900 or <u>http://www.safetyworksmaine.com/safe_workplace/safety_management/</u>

OSHA's Safety and Health Program Development Guidelines; https://www.osha.gov/shpguidelines/hazard-Identification.html

This information is intended to assist you in your loss control efforts. "Best Practices" are developed from available current information but may not address every possible cause of loss. We do not assume responsibility for the elimination of all hazards that could possibly cause accidents or losses. Adherence to these recommendations does not guarantee the fulfillment of your obligation under local, state, or federal laws.



SAFETY AND HEALTH PROGRAM MISSION STATEMENT

The **(Organization Name Here)**______has a vital interest in providing each employee with a safe and healthful place of employment and to conduct our business in the safest possible manner. It is the duty of management in the design, construction, operation, and maintenance of all equipment and facilities to ensure high standards of safe and healthy working conditions for all employees of the **(Organization Name**)

Here)______and to any other persons who may be involved in
(Organization Name Here)_____activities. We are committed to compliance with applicable safety and health laws and regulations and strongly believe that:
(1) Work related injuries and illnesses can be prevented.

(2) Management and employees are jointly responsible for incident prevention and creating a safe and healthful work environment.

(3) Hazards can be prevented through routine safety audits and preventative maintenance programs.

(4) Well trained personnel are essential.

(5) Safety and health makes good business sense and promotes a safe work environment.

All employees including management team members have a shared responsibility for safety and health by participating in the safety and health program's development and by following all procedures, standards, and guidelines contained in the safety and health program. Employees are expected to use required safety equipment, follow safe work practices, caution any employee observed working unsafely, and cooperate in all safety and health matters. Management is expected to provide the needed time and resources and to comply with all safety and health program rules and directives. Compliance with this policy will enable us to work together in a productive and accident-free environment.

The mission of the **(Organization Name Here)** is to control and eliminate recognized workplace hazards, attain an acceptable level of risk and promote the wellness of workers. This is accomplished with a continuous proactive process of anticipating, identifying, designing, implementing and evaluating risk-reduction strategies.

The prevention and reduction of accidents, injuries and occupational illnesses are goals of the **(Organization Name Here)**______ and shall be primary considerations at all times. The Town Manager has designated the **(Position or Name Here)**______ as Health and Safety Officer who works to maintain safe and healthful working conditions, establish operating practices and procedures designed to prevent injury, illnesses, and comply with all federal, state and local laws. Management and all departments are involved in planning, developing and implementing safety and health protection. This concern for safety and health applies to all employees of the Town and to any other persons who may be involved in **(Organization Name Here)**______ activities.

It is the paramount responsibility of every employee of the **(Organization Name Here)______**to be constantly aware of the dangers of the job. Consequently, it is a paramount responsibility of staff to be fully aware of, and follow, safe working practices, obey operational procedures and work in a way that maintains the high



MAINE MUNICIPAL ASSOCIATION RISK MANAGEMENT SERVICES safety and health standards developed and sanctioned by the **(Organization Name Here)**. It follows, therefore that each department head has the specific duty to assume these responsibilities for the personnel under their command. In other words, each individual is responsible for his/her own safety and well-being, and each supervisor is responsible for not only his/her own safety and well-being, but for the safety and well-being of those under his/her command. Such responsibility and accountability applies under all working conditions.

Safety is no accident. It is the conscious mind set of humans in the work place created by the establishment of regulations and policies based upon general accepted industry practices. These policies take into considerations such practices and are designed to provide the highest practical degrees of personal safety. All personnel shall reflect an interest in safety and health objectives and are required to set a good example by always observing the rules as part of the normal routine. Interest must be vocal, visible and continuous at every employee and management level within the **(Organization Name Here)**. All personnel are expected to make this safety and health program an integral part of their daily operations. Then, the prevention and reduction of accidents, injuries and occupational illnesses will become not just an objective, but a way of life.

(Organization Name Here)_____ Safety Goals:

1.

2.

3.

This mission statement will be reviewed and updated annually to allow the **(Organization Name Here)**______to meet the goal of maintaining a safe, loss free environment for our employees.

(Signature(s) Manager / Mayor / Selectperson)

DATED ISSUED: _____

REVISED DATE: _____



The Entity / City / Town of ______ is extremely conscious of the safety of our employees and the citizens of our community and of the importance of our physical assets. As an employer, we recognize the obligation to ensure the safest possible work place for our employees. As a governmental entity, we recognize our responsibility to protect the <u>(Entity's / City's / Town's)</u> physical assets from damage or loss and to provide a safe environment for the public we serve. Our ultimate goal is to achieve an accident free, loss free environment for our employees and public.

To help meet these goals, the <u>(Entity's / City's / Town's)</u> has allocated resources to administer an aggressive loss control prevention program. Some of the program's components include a safety committee, incident investigation team, written safety policies and procedures, employee safety trainings and meetings, safety audits and additional administrative controls such as preventative maintenance and inspections on all equipment.

The overall safety and health program is the responsibility of the <u>(City Manager, Board of Selectmen, etc.)</u>. Administrative responsibility is assigned to the (<u>Safety Coordinator, Risk Manager, Name/Title of individual</u>). The Safety Coordinator, however, is not responsible for departmental safety, which is the responsibility of department heads and supervisors. It is expected that department heads will complement the efforts of the Safety Coordinator to reduce losses and provide for the safety of employees and the public. These loss control responsibilities are continuous and equal in importance with all other operational considerations.

It is the responsibility of each employee to follow all safety work rules and procedures and to cooperate with and support loss control program activities and objectives. Each employee is expected to report any unsafe conditions and to ask for instruction from a supervisor if they are unsure how to conduct a specific task safely. It is the responsibility of each supervisor to monitor and assist employees in the safe performance of their duties. Safe work behaviors and attitudes are an expected part of every employee's job performance.

Loss control is every employee's responsibility. This mission statement will be reviewed annually to allow the **(Entity / City / Town)** of ______ to meet the mutually beneficial goal of maintaining a safe, loss free environment for both our employees and the citizens we serve.

(Signature(s) Manager / Mayor / Selectperson)

REVISED DATE:



It is intended that the **(Entity / City / Town) of** ______ will undertaking initiatives to maintain safe and healthful working conditions and facilities, develop safe operating procedures, and utilize its financial and personnel resources to achieve a loss free environment for our employees and for the public.

The responsibility for this undertaking is shared by the Manager, Supervisors, and employees. Oversight of the loss control / safety program will be done by <u>(Manager, Selectperson(s),</u> <u>Name)</u>. However, all employees must work cooperatively to ensure that workplace safety is a matter of continual concern, equal in importance to all other operational considerations.

The <u>(Entity's / City's / Town's)</u> loss control program and this mission statement will be reviewed, updated, and issued as deemed necessary.

(Signature(s) Manager / Mayor / Selectperson)

DATE ISSUED:	
DATE REVISED:	



We are dedicated to providing a safe and healthful environment for employees and public, protecting the public, and preserving **Town / City / Entity of** 's assets and property.

At **Town / City / Entity** of _____, our most valuable resource are the people who work for us and the public we serve. Injuries can be prevented. To achieve this objective, we will make all reasonable efforts to comply with all government regulations pertaining to safety and health issues. An effective Safety and Health Program will be carried out throughout our organization.

The Safety and Health Program will assist management and non-supervisory employees in controlling hazards and risks which will minimize employee and public injuries, damage to their property and damage or destruction of **Town / City / Entity** of property.

All employees will follow this program. This program is designed to encourage all employees to promote the safety of their fellow employees and the public they serve. To accomplish our safety and health goals, all members of management are responsible and accountable for implementing this policy, and insuring it is followed.

Town / City / Entity of _______ is sincerely interested in our employees' safety. The policy ofTown / City / Entity of _______ is to provide safe equipment, adequate tools and training andthe necessary protective equipment.

It is the employees' responsibility to follow the rules of safety as established for their protection and the protection of others, and to use the protective devices, which **Town** / **City** / **Entity** of _____ provides.

Date Issued:_	

Date Revised:_____



The "responsibilities" are examples of more specific loss control measures that may be incorporated into any of the sample safety policies. They may be expanded and/or made more goal specific.

Responsibilities:

The Town / City / Entity pledges to do the following:

- Strive to achieve the goal of zero accidents and injuries.
- Provide mechanical and physical safeguards wherever they are necessary.
- Conduct routine safety-and-health inspections to find and eliminate unsafe working conditions, control health hazards, and comply with all applicable Safety-and-Health requirements.
- Train all employees in safe work practices and procedures.
- Provide employees with necessary personal protective equipment and train them to use and care for it properly.
- Enforce company safety-and-health rules and require employees to follow the rules as a condition of employment.
- Investigate accidents to determine the cause and prevent similar accidents.

