



## MMA INFORMATION TECHNOLOGY

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The Information Technology (IT) industry is comprised of a vast array of services necessary for the successful operation of an IT environment. Fundamental needs include infrastructure, applications, security, remote access, and training. MMA has recognized the increasing need for IT support and education within the municipal community. This is driven in part by constant emerging threats that jeopardize the safety and security of your information resources.

MMA has formed a partnership, to complement this member service, with a technology vendor that offers statewide coverage to service our members. Workgroup Technology Partners has been serving Maine for over 20 years and provides a complete package of services from hardware sales and support, to desktop and complete network support and monitoring.

Additionally, MMA's internal IT staff possess the technical expertise and ability to offer quality training and education services direct to the membership.

## FEE FOR SERVICE PROGRAMS

MMA's Information Technology Services offers the following contracted services, tailored to fit the needs of your community:

- **Cyber Liability requirements** – MMA's IT staff can assist you in meeting the requirements for cyber liability coverage through the Property & Casualty Risk Pool.
- **Policy development** – MMA can assist you in developing or updating Computer Use Policies, Privacy Policies, Vendor Confidentiality Agreements and other required or necessary documentation.
- **Internal Assessments** – MMA offers internal risk assessments as well as infrastructure or networks assessments performed by MMA's partner vendor at a reduced market rate.
- **Compliance assistance** – MMA can assist you in meeting various regulatory requirements.

## ON SITE TRAINING PROGRAMS

MMA's Information Technology Services also offers on-site, small group training programs for municipal employees. These programs are designed to strengthen computer security awareness. Programs are tailored to each community's needs. Additional programs can be designed to meet your specific training needs.

## MMA'S PARTNER VENDOR



Offering individualized IT solutions at a special member rate including:

- Managed Services
- Network Assessments
- Prepaid Blocks of Time

## CONTACT US

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