Office of Emergency Management

DATE: March 17, 2020

TO: All Media Outlets

FROM: Fire Chief/Emergency Management Director Roger Audette

RE: Assistance & Information Requests

The City of Augusta has officially declared a State of Emergency in response to the emerging COVID-19 virus. As part of the response the City of Augusta has set up an assistance and information line to assist the citizens, business owners and social organizations of Augusta.

The City of Augusta information center can be reached at:

   Phone (207) 620-8001
   Email covid19@augustamaine.gov

The center is available 24 hours a day.

In addition the State of Maine has setup the 211 system for information and items not pertaining to the City of Augusta.

The City of Augusta continues to encourage the public to stay up-to-date on the latest information from the City’s website at http://www.augustamaine.gov/ and the Maine Centers for Disease Control at https://www.main.gov/dhhs/mecd/.