



# MAINE WELFARE DIRECTORS ASSOCIATION

The Maine Welfare Directors Association is pleased to present the following training webinar on:

## GA Winter Issues

**Who Should Attend:** Selectmen, GA Administrators, Town Managers or others responsible for administering General Assistance. This workshop provides an overview of the fundamental principles (and sometimes intermediate) of General Assistance administration and compliance.

### DATE & LOCATION

Friday, December 3, 2021

Remote Access only, Live Webinar via Zoom

### TIME

9:00 a.m. to 3:00 p.m.

### Agenda

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|-------------------------|---|
| 9:00 a.m. - 10:30 a.m.  | <b>Benefit Basics</b><br>Presenters: Representatives from DHHS Office of Family Independence  |
| 10:30 a.m. – 10:45 a.m. | <b>BREAK</b>  |
| 10:45 a.m. – Noon       | <b>LIHEAP, AMP, and ERA Services</b><br>Presenter: Kim Petry, KVCAP Energy & Housing Services Team Leader   |
| Noon – 12:30 p.m.       | <b>LUNCH BREAK</b>  |
| 12:30 p.m. -- 1:30 p.m. | <b>Electric Collections &amp; Assistance Information</b><br>Presenters: Jacob Violette, CMP Supervisor – Credit & Collections Dept. & Nancy Foley, Low-income Programs Administrator, Versant Power |
| 1:30 p.m. – 2:30 p.m.   | <b>GA &amp; Immigration Overview</b><br>Presenters: Ryan Gorneau, GA Program Manager, City of Portland & Harrison Deah, GA Director, City of Westbrook  |
| 2:30 p.m. – 3:00 p.m.   | <b>Questions &amp; Answers</b>  |

## **FEES, REGISTRATION & CONFIRMATION**

**\$25.00 – MWDA Member**

**\$40.00 - Non-member**

### **Register Online:**

[www.memun.org/TrainingResources/WorkshopsTraining.aspx](http://www.memun.org/TrainingResources/WorkshopsTraining.aspx)

**Registration Deadline: December 1, 2021**

### **\*\*Confirmation\*\***

**An email confirmation with the webinar access link and passcode will be sent to the email provided on your registration on December 2, 2021. *If you do not receive this link on December 2, 2021, please email [training@memun.org](mailto:training@memun.org).***

**QUESTIONS/CANCELLATIONS:** Cancellation notification must be given in writing at least 3 business days before the session begins. Any cancellation received within that 3 day window will be charged the full registration fee. All cancellations are subject to a \$15 administrative fee for processing. Please go to <https://memun.org/Training-Resources/Workshops-Training/Cancellations> to cancel. If you have any questions please contact the Educational Services Office at (800) 452-8786 or (207) 623-8428.

**CERTIFICATE OF ATTENDANCE:** Participants will receive an evaluation survey link and a certificate of attendance one week after the event.

**MEMBERSHIP: SAVE NOW:** Join MWDA and save! Visit [www.maine-welfare-directors.org](http://www.maine-welfare-directors.org) to download a membership application or call the Educational Services Office at (800) 452-8786 or (207) 623-8428.