



Maine Fire Chiefs' Association

PROFESSIONAL DEVELOPMENT CONFERENCE 2024

In conjunction with



March 27-29, 2024

SUNDAY RIVER

Grand Summit Resort Hotel

& Conference Center

Newry, Maine



Maine Fire Protection
Services Commission

EXHIBITORS • EDUCATIONAL SESSIONS • MEMBERSHIP MEETING • NETWORKING

ATTENDEE PACKET

WWW.MAINEFIRECHIEFS.COM

WELCOME

Dear Friends & Colleagues,

PLEASE JOIN US!

The Maine Fire Chiefs' Association will be hosting its annual 2024 Professional Development Conference at Sunday River Grand Summit Resort Hotel & Conference Center, in Newry, Maine on March 27-29, 2024. The Maine Fire Service Institute and Maine Fire Protection Services Commission will be co-sponsoring the Professional Development Conference. The Annual Membership Meeting will take place Wednesday, March 27 at 3:15 p.m. in the classroom area in the back of the ballroom. The Maine Fire Chief of the Year award (MFCA), Best Practices award (MFPSC) and Instructor of the year award (MFSI) presentations will take place, followed by the Appreciation Hour with the Vendors in the exhibit area. The main conference will take place on Thursday & Friday, March 28 & 29.

Keynote Speaker:
Deputy Chief Frank Viscuso, Leadership & Team Building Specialist
“Step Up and Lead” Seminar

This conference has a long history of bringing together the region's fire and rescue personnel, emergency managers, law enforcement officers as well as municipal officials and providing a great venue for learning and the sharing of ideas as well as best practices. Along with this year's keynote presentation on Thursday, we are offering educational programs on “Fleet Maintenance: A Guide to Proactive Mental Health in Fire Service” and a “Legislative Update” on Wednesday, and sessions on Friday include a “Maine Cancer Data Review” and an “EV/Lithium Battery Presentation”.

Participants will be encouraged to visit the expanded vendor area to view and discuss with the vendors new products/services that are available to Fire/EMS responders. Don't forget to sign up for our signature event on Thursday evening, the “New England Barbeque,” which will take place on Sunday Rivers' Jordan Hotel again this year. This, along with other networking opportunities, makes the MFCA's Professional Development Conference at Sunday River the premier Fire/EMS Conference in the region. We look forward to seeing you at the Conference!

Sincerely,
Chief Thomas Higgins, President of Maine Fire Chiefs' Association

SPECIAL NOTICES

Conference Registration: Full registration fee includes Wednesday, Thursday & Friday sessions, vendor area admission, Thursday & Friday Breakfast & Thursday Luncheon. See Attendee Registration Form for deadlines. Any registrations received within 72 business hours before the start of the Conference will be registered at the door.

Overnight Accommodations: Please use the Overnight Accommodations Form or contact Sunday River Reservations at 1-800-207-2365 to book your overnight room. Deadline for confirmed reservations is February 26, 2024. Please refer to the group block code 8684UZ or mention MFCA to ensure you receive the group rate. Sunday River is pleased to extend the group rate three (3) days prior and post the conference based on availability. Room rates listed exclude 9% tax and 13% resort fees. All overnight rooms require a deposit, and each attendee is on their own for payment.

Tax Exemption: Please send Sunday River Reservations all appropriate tax exemption documentation to qualify for tax exemption.

ADA Message: In order to ensure your complete participation in this conference, we would appreciate your informing us of any special requirements you need in advance.

Cancellation Policy: Cancellation notification must be given in writing at least one week prior to the event. Any cancellation received within that one-week window will be charged the full registration fee. All cancellations are subject to a \$25 administrative fee for processing. Please go to <https://www.memun.org/Training/Cancellations> to cancel. If you have any questions, please contact the Educational Services Office at (800) 452-8786 or (207) 623-8428.

Confirmations: Confirmations will be sent one week prior to the Conference via email to the attendees listed on the registration form.

CONFERENCE SCHEDULE

Wednesday, March 27, 2024

Noon Registration

BALLROOM:

12:45 p.m. Welcome Remarks
Chief Thomas Higgins, MFCA President
Chief Matthew Bartlett, MFCA 2nd Vice President

1:00-2:30 p.m. "Fleet Maintenance: A Guide to Proactive Mental Health in the Fire Service"
Speaker: Jason Mills, Master of Clinical Mental Health

Fire departments dedicate a large amount of time and money to apparatus maintenance, and for good reason, in emergency situations we need to be able to rely on it to perform under stress to prevent the loss of life and property. But who is responsible for, and how are we maintaining our most valuable resources, our human resources. This class will explore the benefits of proactive mental health and resiliency programs within the fire service from financial benefits to increased job performance and satisfaction to advantages in recruitment and retention.

2:30-3:00 p.m. Legislative Update
Speaker: Rebecca Graham, MMA Senior Legislative Advocate

Rebecca Graham will provide an update and overview of the 131st Legislative Session.

3:00-3:15 p.m. Break

3:15-4:45 p.m. Annual Meeting & Award Presentations
Join us for MFCA's annual meeting and presentations for the MFCA Fire Chief of the Year Award, MFPSC Best Practices Award and MFSI Instructor of the Year Award.

4:45-6:00 p.m. Appreciation Hour with the Vendors

6:00-8:30 p.m. Dinner on your own

9:30-11:00 p.m. IPS Annual CAMP Restaurant Event!
Please be sure to grab your entry ticket during the social hour from your IPS sales representative!

CONFERENCE SCHEDULE

Thursday, March 28, 2024

7:00 a.m. Exhibitor Set up
8:00-9:00 a.m. Registration/Coffee & Continental Breakfast in the Exhibit Area

BALLROOM:

9:00-9:30 a.m. **Welcome Remarks**
Chief Robert Bradley, NEAFC President
Chief Keith Stark, IAFC Executive Director
Chief John Butler, IAFC President

9:30 -10:30 a.m. **“Step Up and Lead” Seminar**
Keynote Speaker: Deputy Chief Frank Viscuso, Leadership & Team Building Specialist

The Step Up and Lead seminar includes a presentation on “Leading in Today’s World” which is a passionate talk about why we need strong leadership in today’s world – more than ever before. This class is full of riveting true-life stories that will illustrate each leadership trait.

The seminar also delves into leadership skills. Most of the problems many leaders and people in management positions encounter can be directly attributed to poor or ineffective people skills. This class covered the following skills:

- Mentoring and Succession Planning
- Critiquing others (How to do it right)
- Delegating (The who, what, where, when and why of delegating)
- Preventing Freelancing and divisiveness (one team, one mission)
- Dealing with subordinate Issues (How to lead difficult people)
- Post Incident Analysis (How and why we should learn from past experiences)
- Leading through change and difficult times
- Building Morale (8 tips to increase morale)

There will also be a portion of the seminar dedicated to customer service. This will include a discussion on how and why we must provide exceptional service. Chief Viscuso shares stories of exceptional service that we can all learn from.

10:30 - 10:45 a.m. Break/Visit with Exhibitors

10:45 - 12:00 p.m. **“Step Up and Lead” (Cont.)**

12:00 - 1:00 p.m. Luncheon at CAMP Restaurant/Visit with Exhibitors

1:00 - 2:00 p.m. **Joint Board Meeting - MFCA, IAFC, & NEAFC**

1:00 - 2:15 p.m. **"Step Up and Lead" (Cont.)**

2:15 - 2:45 p.m. Dessert Break/Visit with Exhibitors

2:45 - 4:00 p.m. **“Step Up and Lead” (Cont.)**

4:00 p.m. Adjourn

6:00 - 8:30 p.m. **New England Barbeque at The Jordan Hotel (optional, see registration form)**

9:00 - 10:30 p.m. **Networking Opportunities to be Announced**

Dr. Ray Lankin with United Diagnostic Services will be providing cancer screenings throughout the day in the Simmonds Room. Further information and registration details will be provided.

CONFERENCE SCHEDULE

Friday, March 29, 2024

7:00 a.m.

Exhibitor Set up

7:00-9:00 a.m.

Registration - Breakfast Buffet at CAMP Restaurant - Visit with the Exhibitors

BALLROOM:

9:00 a.m.

Welcome Remarks

Chief Thomas Higgins, MFCA President

Chief Matthew Bartlett, MFCA 2nd Vice President

9:00-9:30 a.m.

Maine Cancer Date Review

Speaker: Ray Lankin

UDS has screened over 8,500 first responders from nearly 85 Agencies and Departments, including over 200 screenings in Maine. The comprehensive diagnostic health program allowed us to detect actionable pathologies, cardiovascular disease, and occupational cancer among the first responders community. A review of preliminary data from the Cancer screenings in Maine will be presented. Discussion will involve exposure to various carcinogens which leads to pathologies throughout various parts of the body and different systems in the body. As well as early detection and preventative measures that can be taken.

9:30-10:45 a.m.

EV/Lithium Battery Presentation

Speaker: Scott Luciano, Specialty Response Solutions

Energy storage systems (ESS) are evolving at a rapid pace. Batteries are found almost everywhere; in electronics, vehicles, solar power systems, and supplementing the power grid to power buildings. Like all energy systems, they come with a risk. Will your department be prepared to handle emergencies involving this technology? Have you planned for a vehicle fire that may take 10,000 gallons of water to extinguish? This training will help you prepare for the hazards coming to your community. This introductory class will cover battery systems, why they fail, and what we can do to prepare for, and respond to, those failures.

After a fire service career, Scott Luciano started Specialty Response Solutions, Inc to provide realistic training for hazardous materials, fire, and rescue responders. Since then, the company has grown to also focus on preventing emergencies through safety training and addressing evolving technological hazards such as lithium ion batteries.

10:45 – 11:00 a.m.

Door Prize & Evals Prize Drawings

11:00 a.m.

Adjourn

ATTENDEE/GUEST REGISTRATION FORM
MFCA PROFESSIONAL DEVELOPMENT CONFERENCE – SUNDAY RIVER
March 27-29, 2024

INQUIRIES: (207) 623-8428 or 1-800-452-8786
Complete & Return this form to wsreg@memun.org or mail to:
MFCA, 60 Community Drive, Augusta, Maine 04330

REGISTRATION DEADLINE – MARCH 19, 2024

Billing Information	Name Badge Information <i>*Name Badge will be prepared as indicated here*</i>
Full Name: _____	First Name: _____
Employer: _____	Last Name: _____
Billing Address: _____	Title: _____
City, State, Zip: _____	Employer: _____
Phone: _____	Prefix (Chief, Capt.): _____
Email: _____	

FULL CONFERENCE: REGISTRATION FEES:

Includes Professional Development sessions for all 3 days and includes the following meals/events:
Wednesday Meet & Greet Vendor Reception, Thursday & Friday breakfast, and Thursday Lunch
MFCFA Member \$185.00 = \$ _____
Non-Member \$220.00 = \$ _____

WEDNESDAY ONLY REGISTRATION FEES:

Includes Wednesday's Professional Development Session &
Wednesday Meet & Greet Vendor Reception event
MFCFA Mbr \$50.00 = \$ _____
Non-Mbr \$85.00 = \$ _____

THURSDAY ONLY REGISTRATION FEES:

Includes Thursday's Professional Development Session,
Continental Breakfast & Luncheon
MFCFA Mbr \$125.00 = \$ _____
Non-Mbr \$160.00 = \$ _____

THURSDAY – NEW ENGLAND BARBECUE at The Jordan: **\$40.00 = \$ _____**

FRIDAY ONLY REGISTRATION FEES:

Includes Friday's Professional Development Session &
Camp Buffet Breakfast
MFCFA Mbr \$75.00 = \$ _____
Non-Mbr \$110.00 = \$ _____

Materials are included for all sessions

Guest Name: _____

Billing Address: _____ Email: _____

Guest Meals: (Do not include Professional Development Sessions):

Guest Meal - Thursday's Continental Breakfast & Luncheon \$25.00 = _____

Guest Meal - Thursday New England BBQ – at The Jordan \$40.00 = _____

Guest Meal - Friday Camp Buffet Breakfast \$20.00 = _____

GRAND TOTAL DUE (ATTENDEE MEALS are included**)** _____ \$

*Please use one form per conference attendee & one guest, copy this form as needed.

*All Cancellations must be in writing.

Please go to <http://memun.org/Training/Cancellations> to cancel.

In order to ensure your complete participation in the conference we would appreciate your informing us of any special requirements to you might have due to a disability.

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**Maine Fire Chiefs' Joint Conference 2024
Individual Reservation Form**

Grand Summit Hotel at Sunday River Resort & Conference Center
1-800-207-2365

ARRIVAL: **Tuesday, March 26, 2024**

DEPARTURE: **Friday, March 29, 2024**

Directions: To participate in this event, please complete this form and FAX this form directly to our Reservations Office at 207-824-5195. If you have questions, please call the Reservations Office at 1-800-207-2365 between 8 AM - 5 PM, Monday through Friday. Sunday River accepts checks, Mastercard, Visa, American Express, and Discover. Deposit is due within five days of booking a reservation. The reservation will be canceled if the deposit is not received within the five-day period. A \$50 handling fee will be charged for cancellations made more than 14 days prior to the arrival date. If 14 days or less, the deposit will not be refunded. Shortening of stays are considered cancellations. Guest is responsible for all nights' confirmed, regardless of guests late arrival or early departure.

Lodging Preference	Per Room Nightly Rate	Deposit Required
<u>Standard Room:</u> (2 queen beds - sleeps 2-4)	*(155.00)	First night's stay is due at the time of booking with the remaining balance due two weeks prior to arrival. If booking within two weeks of arrival, the full balance is due at the time of booking.
<u>Studio Superior</u> (1 queen Murphy bed & kitchenette - sleeps 2)	*(135.00)	
<u>Studio Deluxe</u> (1 queen Murphy, 1 sleep sofa & kitchenette - sleeps 2-4)	*(155.00)	
<u>1 Bedroom Suite</u> (1 queen bed, 1 sleep sofa & kitchenette - sleeps 4)	*(279.00)	
<u>Snow Cap Inn Standard</u> (2 queen beds - sleeps 2-4 - located 1 mile from the Grand Summit Hotel, which is the main conference site)	*(call for pricing)	

* Please check your lodging preference. Each per room, per night rate includes: 1 night of lodging at the Grand Summit Hotel and the use of all hotel amenities, or 1 night of lodging at the Snow Cap Inn and all inn amenities; 9% tax and 13% resort fees are additional. If you are tax exempt, we require a State of Maine tax exempt form sent to us with your reservation form as well as a copy provided at check-in. All payments for the tax exempt portions of your stay must be paid by the name of the person, business or organization listed on the tax exempt form.

Reservation and deposit must be received by February 26, 2024

Group rate and availability cannot be guaranteed beyond this date.

When making a reservation, please refer to group code: - 8684UZ

To make your reservation online and pay via credit card:

<https://sundayriver.com/booklodging?Group=8684UZ&resultFilterValue=&Checkin=03/27/2024&Checkout=03/29/2024&pid=38855>

Arrival day/date: _____ Departure day/date: _____

Last Name _____ First _____

Company _____ Phone # _____

Address _____

City _____ State _____ Zip _____

Email Address (for confirmation) _____

Special Requests _____

Card Type _____ Card # _____ Security Code _____ Exp. date _____

Signature _____ Date _____

Guaranteed check-in time is 6:00 PM, although all efforts will be made to accommodate guests who arrive early. Check-out time is 10:30 AM. Unless indicated, the above rates are subject to a 9% Maine State Room & Lodging Tax and a 13% Service charge.



IPS ANNUAL CAMP EVENT

WEDNESDAY, MARCH 27TH 2024

PLEASE SEE YOUR IPS SALES
REPRESENTATIVE FOR YOUR TICKET!

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125 JOHN ROBERT RD, STE 4
SOUTH PORTLAND, ME 04106

MFCA 2024
PRIVATE EVENT

IPS

MAINE FIRE CHIEFS' ASSOCIATION

Join us for a New England BBQ dinner!

March 28, 2024

The MFCA will host a New England Barbecue dinner at the Jordan Hotel at the top of the mountain.

\$40.00/person

To register for the MFCA New England BBQ, please be sure to select the New England BBQ dinner on the Registration Form included in this packet.

... Summit departure to the Jordan at 6:00 p.m. & 6:15 p.m.

... Jordan loops to the Summit until 8:30 p.m.

... **The menu***

Garden Salad

Sunday River Chili

Brisket

BBQ Grilled Chicken

Mashed Potatoes

Vegetable Medley

Baked Beans

Honey Glazed Cornbread

Apple Crisp with Whipped Cream

Lemonade & Iced Tea

Coffee

CASH BAR AVAILABLE

*Menu subject to change

BIOGRAPHIES

Keynote Speaker Deputy Chief Frank Viscuso

Frank Viscuso served the Town of Kearny, New Jersey (Hudson County) for twenty-seven years before retiring at the rank of Deputy Chief. He is the author of 8 books including Amazon bestsellers Step Up and Lead, and Step Up Your Teamwork. Chief Viscuso is a highly sought after, internationally recognized speaker who has the ability to move people to action. Over the past decade he has traveled throughout the United States, Canada and Europe and spoken to hundreds of audiences on many topics that include leadership, team building, and customer service. His clients include emergency service workers, sales teams, U.S. Armed Forces, the healthcare industry, small businesses, and large corporations (including Exxon/Mobil, SERVPRO and Jersey Mike's). Frank has provided Keynotes at West Point Military Academy and various military bases and Universities and was the Keynote speaker for FDIC International in 2022. His seminars and speeches are designed to introduce people to the top traits associated with leadership and to equip them with the skills they will need to lead, inspire, and motivate their teams. Every organization's culture is either created by design or default. Creating a culture of exceptional service does not happen by accident. Chief Viscuso connects with his audiences through his passionate and often humorous delivery. His "High energy" and "highly-motivational" seminars are designed to equip people with the necessary skills they will need to excel in their chosen field. His proven theories, methods and techniques will help your organization provide exceptional customer service and make a great impression on the people they connect with on a daily basis.

Jason Mills

Jason Mills is a retired firefighter paramedic with a master's degree in clinical mental health. He retired from the Augusta Fire Department in 2022 after a 25-year career as a Lieutenant FF/Paramedic. In his 25 years as a first responder, he also worked as a Flight Medic for Life Flight of Maine. He is a licensed clinical professional counselor providing mental health counseling for first responders and their families through The Wellness Center of Maine. Jason is the owner of The Resilient Responder, a training and consulting company developed specifically to meet the needs of the first responder community. The Resilient Responder utilizes a personal strengths-based approach to help those that help others Prepare, Survive, and Thrive throughout their career both personally and professionally.

Jason lives in Chelsea with his wife Tiffany and dog Tillman. Together they have four adult children who they are very proud of. They have a passion for traveling. They love exploring new places and enjoying new experiences.

Rebecca Graham

Rebecca is the Senior Legislative Advocate with Maine Municipal Association and started working for the advocacy team in 2017. Rebecca received her BA degree from the University of Southern Maine Humanities & Global Studies and Master of Laws, (LL.M) in International Human Rights Law and Transitional Justice from the University of Ulster's Transitional Justice Institute, and (GCert) in EU Migration Law from The Global Campus of Human Rights in Venice, Italy. Rebecca also works in democratic governance evaluation, in former Soviet states, with the Organization for Security and Cooperation in Europe (OSCE) which assists states in their transition to strengthen and rebuild their democratic institutions, public safety and security and rule of law governance structures with cultural and gender sensitivity.

She and her family have long standing service in public safety professions, including her sons who serve as volunteer firefighters in their communities. Rebecca's areas of advocacy are criminal justice, environment and natural resources, agriculture, inland fisheries, marine resources and insurance.

Ray Lankin, CEO

UDS is led by Ray Lankin, CEO of the company. Ray has worked in the diagnostic testing industry for nearly 20 years. He first started his career in this field by deploying mobile diagnostic services in the greater New York area, shortly after obtaining a Bachelor of Science degree in business administration from State University of New York at Buffalo. Over the years, Ray and his team have successfully managed and delivered diagnostic services to over 120 physician locations, providing multi-diagnostic modality services. Throughout the course of his career, Ray has been involved with several high-profile projects including: -Anthrax Clean-Up Project in Washington, DC and Hamilton, NJ -Hurricane Katrina in New Orleans Medical Mission -COVID-19 Response, Temple University Liacouras Center, City of Philadelphia Ray and his team have been working with first responders offering services to over 8,500 individuals.

BIOGRAPHIES (CONT.)

Scott Luciano

Scott has been involved in emergency response since 1993. He began his career as a junior volunteer firefighter in Jay, Maine. Since then, he has been employed as a career firefighter and has worked his way up the ranks to company officer in a career fire department. Trained for all-hazard response, he is experienced in firefighting, emergency medicine, haz-mat, incident command, and technical rescue. He has attended courses at the National Fire Academy, Center for Domestic Preparedness, Fire Department Instructors Conference, and the Nevada National Security Site. He has taught classes in incident command, fire, emergency medicine, and hazardous materials throughout the State of Maine. In addition, he has been involved in the planning of several large training exercises. Scott serves as President of Specialty Response Solutions, Inc. and the lead instructor.



Equipment Training Service

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Why Choose **US!**

We don't just sell it, we trust our lives to it. Our experienced team of active and retired firefighters combine their practical experience with our institutional knowledge to deliver tangible solutions for today's unique challenges.

- More than 20,000 specialty products from 1,200 of the leading safety equipment manufacturers.
- Providing critical on-site emergency repair services with a fleet of 15 vehicles and 25 technicians.
- Offering live fire evaluations, in-person product demonstrations and in-service training.

About Our **Company**

Fire Tech was founded almost four decades ago to provide Firefighters the latest technologies, education and tactics with the goal of increasing safety and survivability. Through research, training and practical experience, Fire Tech & Safety leads the industry with real solutions for your unique challenges.

It's Your Life and You're Worth IT!

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1-800-331-7900



Our **Services**

Fire Tech and Safety offers a wide range of services to our customers. Our expert team will keep you in service and in compliance to all the most recent NFPA/OSHA standards.

3M Scott SCBA

SCBA

Annual flow testing, hydro testing & repairs. 72 Hour turnaround guarantee*. Why wait weeks when it should only take days.

Breathing Air Compressors

BAC

Annual NFPA inspections and calibration, OSHA air quality tests, maintenance and emergency repairs. All brands, & models.

Bunker Gear and PPE

PPE

Bi-Annual NFPA inspections and advanced cleaning, Repairs, Alterations, and gross decontamination. All brands, and models.

GET IN TOUCH NOW



TF : 1-800-331-7900
WEB : www.FireTechUSA.com
Email : HELP@FireTechUSA.com

*Non-warranty repairs are subject to customer approval and parts availability. Transit Times not included.



Mark Your Calendars!

Maine Fire Chiefs' Association 2024 Meetings & Events

January 10	Board of Directors Meeting	MMA - Augusta & Zoom
February 15	Legislative Breakfast	Senator Inn - Augusta
March 27	Annual Membership Meeting & Fire Chief of the Year Presentation	Sunday River - Newry
March 28 & 29	Professional Development Conference	Sunday River - Newry
April 10	Board of Directors Meeting	MMA - Augusta & Zoom
April 24 & 25	CFSI: 2024 National Fire and Emergency Services Dinner & Symposium	Washington, DC
May 4	Firefighter Memorial Service	Augusta, ME
May 20	Board of Directors Meeting	Sugarloaf Mtn. Resort - Carrabasset Valley
May 20 & 21	MBOIA Spring Code Conference	Sugarloaf Mtn. Resort - Carrabasset Valley
June 5	Executive Board Meeting	MMA - Augusta
June 25	Membership Meeting & Luncheon	Bar Harbor, ME
August 14 - 16	IAFC's Annual Conference and Expo	Dallas, TX
September 18	Membership Meeting	Greenwood Emergency Vehicles - Brunswick
October 2	MMA Convention - Presentation of the Flags - 8:30 AM	Augusta Civic Center
October 2 & 3	MMA Convention	Augusta Civic Center
October 15 - 18	New England Association of Fire Chiefs Annual Conference and Expo	Mohegan Sun, CT
November 6	Board of Directors Meeting	MMA - Augusta & Zoom
December 10	Membership Meeting	MMA - Augusta

All meeting & event dates & locations are subject to change. Please visit the MFCFA website at www.mainechief.com for updates or contact the Affiliate Office at 1-800-452-8786 (207-623-8428) with any questions you may have.

Maine Fire Chiefs' Association

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DEVELOPMENT
CONFERENCE 2024**

SUNDAY RIVER
Grand Summit Resort
Hotel & Conference Center
Newry, Maine

ATTENDEE PACKET

Materials Enclosed!

**PROFESSIONAL
DEVELOPMENT
CONFERENCE**

MFC
60 COMMUNITY DRIVE
AUGUSTA, ME 04330

